



Utah PRISM Project and ICD-10 Medical Care Advisory Committee (MCAC) 10/15/2015

Presented By:

The Division of Medicaid and Health
Financing,

Utah PRISM Project

ICD-10 Overview



- ICD-10 went live on October 1, 2015
- No major issues with the go-live
- Utah Medicaid is paying claims with ICD-10 codes
- Utah Medicaid has seen an increase in denied claims due to the wrong diagnosis codes or diagnosis qualifiers used based on Date of Service

Date of Service

Before October 1, 2015

- Must use ICD-9 code
- Must use ICD-9 code qualifier

On or After October 1, 2015

- Must use ICD-10 code
- Must use ICD-10 code qualifier

- Reaching out directly to providers who have high volumes of denied claims based on wrong diagnosis codes for dates of service
- Updated Hold Message to remind providers to use correct codes for dates of service
- UHIN alerts to keep providers on ICD-10

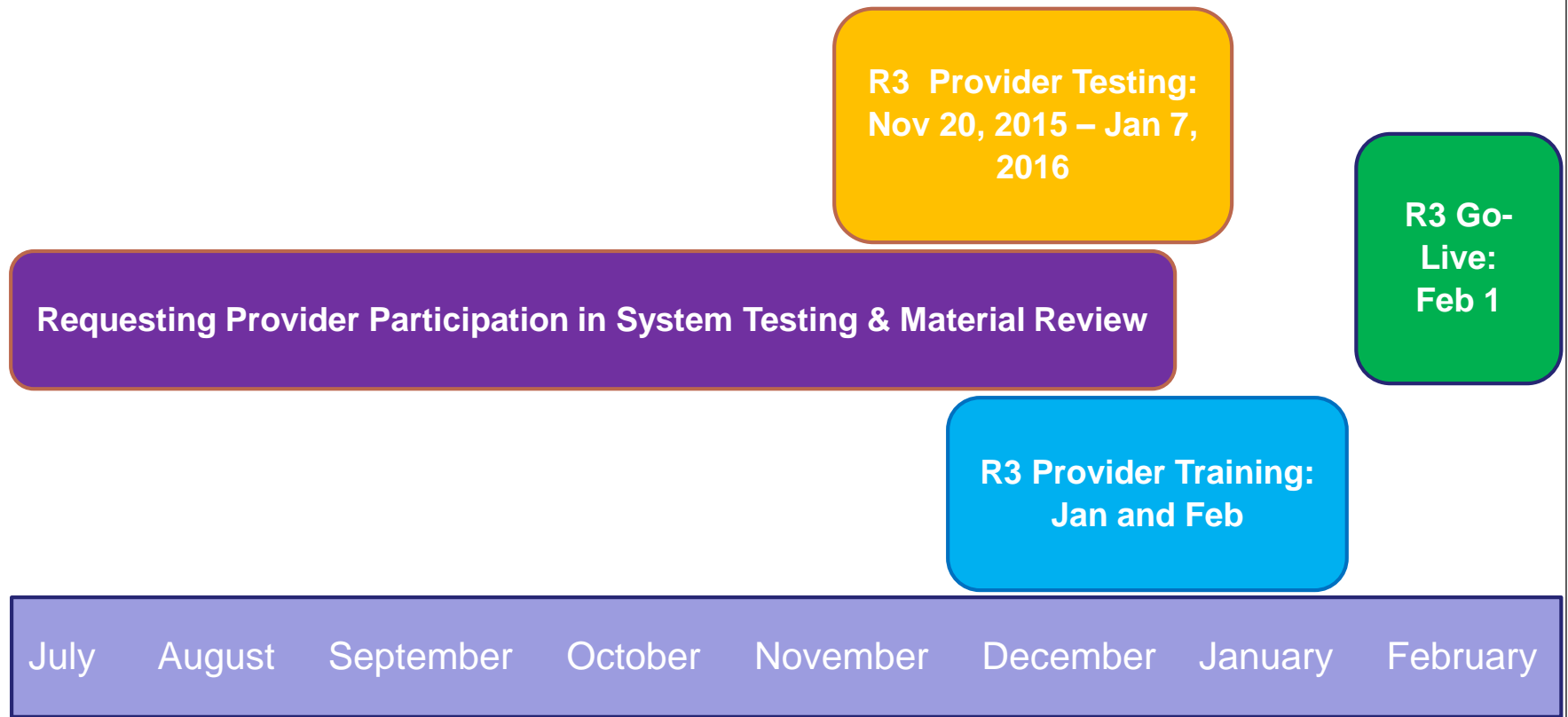
- CMS Website—Provider and Payer Resources, FAQs, ICD-10 Crosswalks
- <https://www.cms.gov/Medicare/Coding/ICD10/>
- UHIN Website—ICD-10 Standards, FAQs, Code Lookup Tools
- <http://www.uhin.org/icd-10>

- **Design, Development, and Implementation**
 - March 2013 to Summer 2017
 - **Four Releases**
 - Release 1 (New Medicaid Website and Eligibility Lookup Tool)
 - Completed March 30, 2014
 - Release 2 (HealthBeat)
 - Completed August 1, 2014
 - Release 3 (Provider Portal and Enrollment, eMIPP, Provider Credentialing Service)
 - February 2016
 - Release 4 (Remaining MMIS)
 - Summer 2017
- **Certification**
 - Completes Summer 2018
- **Knowledge Transfer**
 - Completes Summer 2019

PRISM Project, Release 3 Implementation Timeline



PRISM Release 3 Implementation Timeline for Providers 2015-16



PRISM Release 3 – Provider Outreach

- Medicaid Information Bulletin (MIB) articles:
 - February Interim 2015
 - July 2015
 - October 2015
 - January 2016
 - Other Interims as needed
- PRISM staff attending various outreach meetings/events
- Statewide Provider Training: July 28-Oct 1, 2015
- Provider system testing: Nov 20, 2015 - Jan 7, 2016
- Messages on the PRISM webpages
<https://medicaid.utah.gov/prism>

PRISM Release 3 – Provider Training



- Training available to providers January and February 2016
- Most provider training will be web-based, accessed from our PRISM webpages
 - <https://medicaid.utah.gov/prism-provider-training>

PRISM Release 3 – User Acceptance Testing



- **Internal** User Acceptance Testing (UAT):
September 14 - November 19, 2015
- **External** Provider testing:
November 20, 2015 - January 7, 2016

PRISM Release 3 - Provider Participation



173 providers signed up to test the System for Release 3 include:

- Intermountain Healthcare (IHC)
- University Healthcare
- Community Health Centers (CHCs)
- Utah Cancer Specialists
- Pharmacies
- Home Health/Hospice Agencies
- Others

PRISM Release 3 - Provider Participation



Providers are invited to:

- **Test the System for Release 3**
 - November 20, 2015 – January 7, 2016
 - 1) Participation is during part of one day
 - 2) We will be asking providers to do one or more of the following with system testing:
 - a) Verify their converted provider data
 - b) Make any needed modification to their data
 - c) Enroll their data
- (We don't anticipate any of these areas taking more than two hours to complete.)

PRISM Release 3



If interested in participating in provider testing in November or for questions about PRISM, contact:

Email: prism@utah.gov

Participation will be greatly appreciated & beneficial to the implementation of the new systems

PRISM Contact Information



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